Lowell Housing Authority Snow Removal Policy

The Lowell Housing Authority (LHA) will complete snow removal on all walkways, stairs, and parking areas during and after a snow event. The main parking areas, walkways and accessible parking spaces will be cleared first. Residents are responsible for clearing snow from their vehicles.

At certain times, it may be necessary for Management to request that residents temporarily move their vehicles. When this occurs, all residents are expected to cooperate so that plowing can take place as quickly as possible. In the event of a Snow Emergency, all vehicles should be moved to appropriate parking places and off City streets. The Lowell Housing Authority assumes no responsibility for damage done to any vehicle left on the roadway. Please contact the City of Lowell to determine which City parking garages are available, at no cost, during the City declared Snow Emergencies. Information can also be found on their website at <u>www.lowellma.gov</u>

After a major snowstorm, the following procedure will be followed:

You will be contacted by phone one hour before snow removal begins. It is imperative that your Property Manager have your most up-to-date phone number so that you can be properly notified.

Residents must allow a minimum of two hours to pass before returning to the parking area.

Failure to comply with this policy will result in your vehicle being towed.

Any vehicles parked illegally or in fire lanes will be towed immediately. The towing contractor for the Authority is Christopher's Towing. If your vehicle is towed, there will be a charge of up to \$250.00 that must be paid directly to Christopher's Towing in order to retrieve your vehicle. The contact information is as follows:

Christopher's Towing 91 Maple St., Lowell, MA 01852 (978) 452-7433

The staff of the Lowell Housing Authority will work as quickly as possible to clear all areas of snow and we thank you for your cooperation in this process.

