



RFP ADDENDUM #1

To: All Bidders

From: Rita V. Brousseau, Chief Procurement Officer

Date: October 15, 2020

Re: RFP 2020-3A Digital Signage Solution

This Addendum modifies and forms a part of the Bid Set documents dated October 5, 2020.

This Addendum consists of the following: Two (2) typed pages.

Where any items called for in the bid documents are supplemented here, the supplemental requirements shall be considered as added thereto. Where any original item is amended, voided, or superseded here, the other provisions of such items not specifically amended, voided, or superseded shall remain in effect.

Answers to bidder's questions:

- Question:** For number 10 in section 2.1.1. Are you looking for multi-lingual support (English, Spanish, Khmer) for the Cloud Management Dashboard used by the signage manager or does the Signage Software simply need to display multi-lingual content?
Answer: Must display multi-lingual content
- Question:** For number 12 in section 2.1.2. Can you clarify more on "must not rely on proprietary hardware"? Is the requirement that we cannot rely on our own proprietary signage player? Is there an existing signage player we are required to support outside of our own? If so, what is it? Can you explain your reasoning behind this requirement?
Answer: We seek hardware that is compatible with various software systems. Proprietary hardware must not rely on proprietary software in order for it to be operable.
- Question:** For number 1 in section 2.1.4. Is the requirement that we must be able to display TV content from an existing cable TV system or that the Signage Software needs to be able to output content to an existing cable TV system for residents?
Answer: Yes
- Question:** What are the differences between the Reference Components 2.4.1 and the Performance Information 2.4.2 versus Attachment B - References?
Answer: Disregard Attachment B and submit references per 2.4.1 & 2.4.2. 2.4.2 is additional information to be submitted with references submitted per 2.4.1. Project



5. information submitted with each of the references submitted. Should we still disregard Attachment B?
Answer: Yes, disregard Attachment B.

6. **Question:** On page 9, it states that LHA anticipates an approximate 12-week project timeline to commence mid October 2020. Can you please advise if project start time and timelines have been revised?
Answer: Yes, they will be revised to reflect a new date with a 12-week project timeline. Unfortunately, due to a pending Board meeting to approve the contract, we cannot give a definitive date. We anticipate 12 weeks from November 16th.

7. **Question:** You are now requested what we would consider an outdoor enclosure is that accurate?
Answer: Not necessarily, we seek an enclosure that will repel elements that can happen in or outdoors. For instance, a roof can leak on or near an enclosure and we want to assure our investment is protected.

8. **Question:** Also is that request just for the 32” or both sizes.
Answer: Yes

NOTE TO ALL BIDDERS: YOU MUST ACKNOWLEDGE RECEIPT OF ALL ADDENDA ON YOUR BID SUBMISSION FORM WHERE INDICATED OR INCLUDE A COPY OF ADDENDA IN YOUR BID SUBMISSION.