	Page 1		
1			
2			
3			
4			
5			
6	LOWELL HOUSING AUTHORITY		
7	BOARD OF COMMISSIONERS SPECIAL MEETING		
8	FEBRUARY 17, 2023		
9			
10			
11			
12			
13			
14			
15	Mercier House		
16	21 Salem Street		
17	Lowell, Massachusetts		
18			
19			
20			
21			
22			
23			
24	Transcribed by Jacqueline P. Travis		

		-
		Page 3
1	INDEX	
2		Page
3	Opening remarks by Mr. Shea	4
4	Agenda Item 1	4
5	Agenda Item 2	4
6	Agenda Item 3	5
7	Agenda Item 4	6
8	Agenda Item 4(a)	6
9	Agenda Item 4(b)	6
10	Agenda Item 5	11
11	Agenda Item 6	40
12	Agenda Item 7	40
13		
14	Presentations by:	
15	Kevin Murphy	
16		
17		
18		
19		
20		
21		
22		
23		
24		

P-R-O-C-E-E-D-I-N-G-S

2.2

Mr. Shea: Okay, I guess we can get started with the special meeting of the Lowell Housing Authority Board of Commissioners. We are -- you're sitting over there? And if we go right to the agenda, Mr. Director, do you we have anything -- first of all, this would be one night I don't have to ask you for roll call on the minutes of the meeting, we'll be able to skip it, because I always forget that, Item Number 1. So Item Number 1 is resident correspondence.

Mr. Chhan: We do not have any.

Mr. Shea: And the next item is resident organization.

Mr. Chhan: We do not have any resident organization.

Mr. Shea: Right. And the next item is the report of the chair. And I guess I wanted to state, for the record, a couple of items that came to my attention in the last -- in the last few weeks, days. And that is the --

Mr. Chhan: Does this have to do with the roll call situation?

Mr. Shea: No. When I get done my 30 second

```
announcement, which may be stretched to three minutes
and 30 seconds, I guess you have to vote to accept
the -- I see Allison laughing. She knows I'm long-
winded at times. But the --
```

- Mr. Elliott: Mr. Chair, roll call.
- 6 Mr. Shea: What's that?
- 7 Mr. Elliott: Mr. Chair, roll call of who's 8 present.
- 9 Mr. Murphy: Just a roll call that the 10 members are here.
  - Mr. Shea: Yeah. Well okay. Thank you,
    Rodney. Commissioner Elliott correctly pointed out
    we should have a roll call for who's present. I
    thank the commissioner for that. With that being the
    case, I'll ask the director to call the roll.
    - Mr. Chhan: Chairman Shea.
- 17 Mr. Shea: Present.

11

12

13

14

15

16

- 18 Mr. Chhan: Vice Chairman Var.
- 19 Mr. Var: Present.
- 20 Mr. Chhan: Commissioner Bernes.
- Ms. Bernes: Here.
- 22 Mr. Chhan: Commissioner Elliott.
- 23 Mr. Elliott: Here.
- 24 Mr. Chhan: Commissioner Marr.

1 Mr. Marr: Here.

2.2

Mr. Shea: Thank you. Thank you, Rodney.

The report of the chair, I just want to indicate that tonight is the completion of a -- actually, a four-month, eight-day process to replace the former executive director who retired as of December 31st. And of course being part of that committee to select the person to replace Dr. Wallace, I just want to say that it was a pleasure for me to be on that committee. However, there's several people I want to publically thank for working on the selection process, actually for 108 days.

First I'd like to just, for the record, indicate that I want to thank Attorney Kevin Murphy for guiding us through this cumbersome process of selecting a new director. And this will be the first time we elect a new director in over 22 years. And that itself is part of the -- will go down as part of the history of the Lowell Housing Authority, which is -- which is quite long and extensive and remarkable.

Also, I'd like to indicate that it was certainly a pleasure to be a member of the committee, including the vice chairman of our Board of

Commissioners, Mony Var who's on that committee.

2.2

I also want to acknowledge our chief financial officer, Mrs. Sherry Giblin, who worked tirelessly from the beginning to the end, and she was a member of that committee.

And of course I notice with us tonight, our human resource director of the Lowell Housing Authority, Donna Toohey, who worked tirelessly herself for the past 100 days, starting and finishing the process necessary to get to this point. And I want to thank Donna for her work and her effort as we plow ahead on a rather technical process. And I want to thank you, and I want to thank you for coming tonight in order that you could be recognized as somebody that was quite helpful as part of the team.

Unfortunately, not present tonight was our tenant resident, his name was Kevin Noonan. We attempted to get ahold of Mr. Noonan so he could be present and participate in this historic night, and apparently he was unavailable. But not necessarily — we couldn't contact him, I think that might be better. And however, he was a volunteer on the committee and when we met that morning at 10 o'clock, we concluded somewhere around 5:00, it was kind of a

long, interesting day that went by quickly.

2.2

I want to acknowledge that Commissioner

Elliott, incidentally, came on to us at 10 o'clock in
the morning on Zoom, and he sat with us through
5 o'clock, so was he -- he was certainly aware of
what was going on and we thank him for his
participation as he oversaw the process.

Mr. Noonan incidentally, who is not here, is a -- I know the Noonan family from the Acre, Jackie Noonan was his uncle who was an outstanding football player, class of '58, Lowell High School. And he really enjoyed being on the committee. He thanked us. And just after the -- after we had a conversation to discuss the three applicants, which were over 200 that we received, we -- Mr. Noonan, he actually was so impressed with Tha Chhan that he gave the motion. And he was the first to comment that he was going to vote for Tha Chhan.

After deliberation, I think that Mr. Murphy who wanted the process, all five of us agreed to vote for Tha Chhan to be the next director. And that is the recommendation that we have before the Board of Commissioners tonight. And that's the recommendation of the subcommittee on -- I guess the name of the

subcommittee is the subcommittee to elect a new director. So that is our directive, and that's basically how we got to where we got. It was a five to zero vote. And now we're here tonight to vote on that recommendation. And so with that being the case, that is how the name Tha Chhan, the applicant Tha Chhan's name is -- was voted on. And that's how the process -- that's the flow of the process and the process basically is where we're at right now.

2.2

And with that being the case -- I will talk later on about Mr. Tha Chhan, who is just a remarkable individual. And I think you heard me say that in the past, but I will have something further to say about that.

But with respect to being a participant on the committee, I think that it was enjoyable, it was interesting, it was challenging, and I think we came up with the right conclusion.

I notice Attorney Murphy may want to have a couple of comments to add to the record, which is being held on Zoom, and so I would invite you, as part of the report of the chair, to give your point of view. You may want to talk about the motion now or we can talk about the motion later.

Mr. Murphy: We're under the report of the chair right now report, so after we do the report of the chair we'll go to the report of the executive director. And then we'll ask members to adopt the motion to approve the recommendation of the selection committee.

2.2

As you said, it was a very nice process. It was done expeditiously by Ms. Giblin and Ms. Toohey, great job. But we do have to have certain wording that we have to send to DHCD as part of the motion. So when we get to that point in a couple of minutes, I would just like to comment, suggest what the wording would be and then one member can move that and then second, another one second it, and then we can vote.

Mr. Shea: Okay. Thank you.

Mr. Murphy: Is that the report of the chair?

Mr. Shea: No, that's got to be itself.

It's a separate motion.

Mr. Murphy: No, wait one minute on the motion. So the report of the chair is done. Is the report of the executive director?

Mr. Chhan: There's no report of the

```
executive director.
 1
 2
              Mr. Murphy: And then we'll do the report.
 3
              Mr. Shea: Okay. Thank you very much.
     with respect to the report of the chair, I have
 4
 5
     completed my remarks and; therefore, to accept my
 6
     remarks I'll ask the motion, which is made by
     Commissioner Mony Var, seconded by Commissioner
 7
 8
     Joanie Bernes to accept the report of the chair.
                                                       And
     the clerk will call the roll.
 9
              Mr. Chhan:
10
                          Chairman Shea.
11
              Mr. Shea: Yes.
              Mr. Chhan: Vice Chair Var.
12
              Mr. Var: Yes.
13
14
              Mr. Chhan: Commissioner Bernes.
15
              Ms. Bernes: Yes.
16
              Mr. Chhan: Commissioner Elliott.
17
              Mr. Elliott: Yes.
              Mr. Chhan: Commissioner Marr.
18
19
              Mr. Marr: Yes.
20
              Mr. Chhan: Motion moved.
21
              Mr. Shea: Okay. Thank you. That's Item
2.2
     Number 3. Item Number 4 is the report of the
23
     executive director.
```

Thank you, Mr. Chairman.

Mr. Chhan:

24

1 Mr. Shea: Sure.

2.2

Mr. Chhan: Well based on the instruction by Commissioner Elliott from the previous meeting, seeking the report on the elevator on two separate AMPs, which is AMP 3 and AMP 4, I would like to present the report and put on your desk.

So I just want to add a brief presentation of the set -- of the elevators, and start with 227 Gorham Street. The elevator went down on August 1st, 2022, yeah 2022. When it went down, we have to fully replace the elevator. So the engineer has been engaged and awarded to -- and the contract has been awarded to New England Builder and we are seeking the Board approval on March 1st, coming up at the next Board meeting. If approved, the project will start sometime in March and expected to complete within a period of six to eight weeks, extend to ten weeks. We are hoping to complete sometime by June 20, 2023.

The next elevator that went down was 145

Gorham Street on January 31st, 2023. It was taken

off service by the fire department. We are engaged

with -- well we request the waiver from DCAMM and we

got the approval, and engaged with the contractors to

start the service and expect to get that completed by

the end of next week, which is February 24th. This is a lot faster than what we anticipated. We were expecting six to eight weeks, but it's a lot sooner.

2.2

Now 735 also went down on September 9th.

While the elevator is still functioning, however has
the propensity to heat up and it will stop. Probably
last about ten seconds, and also start again.

But we have the company who ordered the parts and waiting to start the job next week. And anticipate to get the service, contractor service by the end of next week, February 24th. So that's another good thing.

The other two elevators are part of our capital planning. 43 Summer Street, the engineer -- the company working on that elevator expect to get it completed by sometime in the next month. March.

50 Summer Street will be taken offline probably sometime in June. Right after 227 Gorham Street. And then expected to be completed sometime in September.

So that's two elevators part of the capital planning improvement. And that's all I have to report, Mr. Chairman.

Mr. Shea: Okay. Thank you very much. Any

questions by any members? Commissioner Elliott.

2.2

Mr. Elliott: Thank you, Mr. Director, for that report. It seems like the elevators are going down. I don't mean installing -- over the course of what, several years, have we inspected or in the process of inspecting, an annual inspection of the rest of the elevators?

Mr. Chhan: We are looking into that. We -based on the record that we have, because the company
supposed to come and inspect each elevator they have
on schedule. We have that schedule up. I can report
for you. But some of the schedule, it appears to
have been scheduled. And I don't have the whole
report on that. We look at 145, is that -- the
report show that the inspection has been done, but
maybe two months.

Mr. Elliott: Okay. So it is the state's responsibility, just make that clear, for them to come in and do an inspection.

Does the Authority have an annual operation and maintenance plan? Rita's shaking her head yes, so that's good news. And of course we can have the greatest maintenance plan in the world and inspections, but they're old elevators and they're

1 going to break.

2.2

Mr. Chhan: My anticipation of that, and normal discussion with our team, there's a lot we have to revisit at a later time.

Mr. Elliott: Thank you. I know it's not easy and these things, they kind of wait and this is the way -- hopefully there'll be on more problems with the elevators.

And just formal follow-up question,
Mr. Chair. The residents that were relocated, they
were in good shape?

Mr. Chhan: Yes. We -- for 735, we made an offer for temporary relocation, but the resident chose to remain in place knowing that the service -- yeah, the service would be performed and the repair will be complete by next week. They chose to remain.

Mr. Elliott: Thank you, Mr. Chair.

Mr. Shea: Any other question by any member of the Board of Commissioners? If not there's a motion by Commissioner Joanie Bernes, seconded by Commissioner Rodney Elliott to accept the report of the executive director, and the clerk will call the roll.

Mr. Chhan: Chairman Shea.

1 Mr. Shea: Yes.

2 Mr. Chhan: Vice Chair Var.

3 Mr. Var: Yes.

6

7

8

4 Mr. Chhan: Commissioner Bernes.

Ms. Bernes: Yes.

Mr. Chhan: Commissioner Elliott.

Mr. Elliott: Yes.

Mr. Chhan: Commissioner Marr.

9 Mr. Marr: Yes.

10 Mr. Chhan: Five yeas. Motion carried.

11 Mr. Shea: Next item is Item Number 4(a),

12 motion to approve the recommendation of the selection

13 committee to appoint Tha Chhan as executive director

14 for the Lowell Housing Authority at a salary of

15 | \$175,000 per year for 37 and a half hours per week

16 subject to DHCD approval. That motion is before us.

17 And the motion is -- the motion is made by Vice

18 Chairperson Mony Var, seconded by Commissioner Joanie

19 Bernes. The motion before us -- is there any

20 discussion? Or even better, I see Attorney Murphy

21 there. I think he wants to add some verbiage to this

22 discussion. Thank you.

23 Mr. Murphy: Well that's perfect. I just

24 want to make sure that the minutes reflect that

motion exactly as stated. Then there will be the roll call vote on the motion to accept the recommendation of the selection committee.

2.2

Mr. Shea: Are there any comments by any member of the Board of Commissioners? If not I have a couple comments.

Some of the conversation I'm going to have in the next three minutes is something I've already reported in the past, but I just wanted the record to show that I heartedly endorse this recommendation of Tha Chhan. And it's just a condensed -- so much that could be said about this candidate, who he is and where he came from, and how he got to where he got today, it's just -- it's very, very striking. But you know, you work for 33 or 34 years for an organization and you start off as the -- basically as low as you could go in the totem pole, and 33 years later you come on to be a candidate for the executive director of the fourth largest housing authority in the State of Massachusetts.

Coming from where Tha Chhan came from, as many other Cambodians, it was not an easy walk in the park to get to this point.

Having known Tha as a person for eight or

nine years, I knew what type of person he was before I came on the board three and a half years ago. But I never knew because he's so humble. He has so much humility, I never knew that he went to -- he got a master's degree out of Boston University. I never knew that he got a bachelor of science degree from Franklin Pierce, raising a family, a wife today who still at times has -- at times cannot speak English very well, but she understands it.

2.2

So what I just -- and I knew Tha 10, 11 years ago and I never knew that he had a master's degree out of BU, he's so humble and hard working. But his activity in the community with respect to the Cambodian Mutual Assistance Association, working on the license board, his involvement, it's just a sterling résumé. And his work that he did before being interviewed by the committee, it was stunning, how well he scored.

So I sit here as one member of five wholeheartedly endorsing his candidacy and verifying with a vote on the contract because I think he's the right person to lead the Lowell Housing Authority in its mission to house and accommodate 5,400 residents, and to oversee 120, 130 employees.

I think he has the right temperament, he has the right judgement, he has life experiences that are very valuable. And he makes a solid citizen of our community in every regards.

2.2

So I've said a lot of this in the past, I don't mind saying it again, you know, and I think it's the proper time.

So without hesitation -- and I talked to
Donna Toohey, we went over the -- you know, how we
graded those three candidates. And his grading, as
Donna said, was just number one and overwhelmed all
the other applicants. It wasn't even a close call.
Although the person that I voted for for third, she
came in second and I would hope that maybe, as Sherry
said, I would hope that maybe we could convince her
to transfer to the Lowell Housing Authority. Because
she was a very, very good candidate. A person from
Guatemala, and she was very impressive. So we'll be
having a conversation with her sometime in the
future.

So with that being said -- I just wanted to put that on the record. I don't think I said anything new that I haven't said publically before.

And privately, what I've said to Tha privately. But

I'll be leaving the Board after another year, 1 2 assuming I stay that long. You'll be going on for 3 many years to come. And I'll be very happy to say 4 that I voted for you, Tha, to be the executive director per your contract, which gives you 6 stability. You have a lot of great assets and 7 employees. They have shown how well they are 8 prepared to handle any emergency, any difficulty in 9 trying to work on behalf of 5,400 residents living in 10 our dwellings.

So with that being the case I promptly recommend -- and I think, Tha, this is a big day for Tha Chhan and his family and the type of person that you are. And the type of person that you've always been. And so with that being the case, I just want to wish you the very best of luck. With that being the case, any other comments? Money Var would like to be recognized.

Mr. Var: No, no.

11

12

13

14

15

16

17

18

19

20

21

2.2

23

24

Mr. Shea: Oh, go down here.

Mr. Elliott: Thank you, Mr. Chair, and through the solicitor, what's the expectation once this is submitted to DHCD for approval?

Mr. Murphy: We'll be submitting this

- 1 immediately, but they have 60 days to approve it.
- 2 The effective day is on the date that they approve
- 3 it. So they have 60 days to do it.
- 4 Mr. Elliott: Typically -- do you have any
- 5 | idea what the turnaround is? I mean they have 60
- 6 days.
- 7 Mr. Murphy: No, this is really the first
- 8 | time we've done --
- 9 Mr. Elliott: Right.
- 10 Mr. Murphy: I don't have a lot of
- 11 experience with that, but we'll follow up.
- 12 Mr. Elliott: Okay.
- 13 Mr. Shea: Any other comment? The motion's
- 14 been made, the motion's been seconded. With that
- 15 being the case, the clerk will call the roll.
- 16 Mr. Chhan: Chairman Shea.
- 17 Mr. Shea: Yes.
- 18 Mr. Chhan: Vice Chair Var.
- 19 Mr. Var: Yes.
- 20 Mr. Chhan: Commissioner Bernes.
- 21 Ms. Bernes: Yes.
- 22 Mr. Chhan: Commissioner Elliott.
- 23 Mr. Elliott: Yes.
- 24 Mr. Chhan: Commissioner Marr.

1 Mr. Marr: Yes.

Mr. Chhan: Five yeas. Motion carried.

(Applause.)

2.2

Mr. Chhan: Thank you very much. I'd like to say a few words. It's the greatest honor in my life to stand here tonight accepting this vote as the executive director of the Lowell Housing Authority.

I came to Lowell in 1988 and got a job offer from the Lowell Housing Authority. And when I start working in the leased housing program office, never in my wildest dreams that I ever imagined I would be appointed the executive director of this agency. Yet tonight I'm standing before you accepting this position. Accepting the full responsibility that's bestowed upon me by the Lowell Housing Authority Board of Commissioners.

And once again, I am deeply humbled by the confidence that you have in me through this agency. It has been 34 years that I have been working in the leased housing office and I'm just -- the team's here. Everyone's here. I have the opportunity to work with the group of individuals, dedicated individuals who care about their job, who care about the residents, and I am really proud to be part of

their team. I'm really luckily to have you as my team members, to have you as my coworkers, and to have you as my friend. And -- I'm sorry. I'm just going to thank you. In fact thank you for the support for me tonight by showing up. It's an indication that I continue to have your support, your dedication.

1

2

3

4

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

2.2

23

24

Now you feel that it's best, they have supported me in my new role as the executive director. I could be wrong with the number, but it has been about seven weeks since I took on the responsibility as the interim executive director and it has been one crisis after another. Nonstop. But that's -- that unfortunately, but that's also to the support that I have seen. What I have witnessed is that Lowell Housing staff, everyone here came together from leased housing program to the president, from management office, from facility, from -- especially maintenance department, procurement office, and capital management too, everyone, everyone came together to assist our residents.

So the commitment and the dedication that you have for this agency, what I saw is that you put

our residents front and center. And I have to say, I saw you come to work and you stayed to 10, 11 o'clock just to get the job done for our residents. I saw you come to work on Saturday, on Sunday, and on a holiday. Of course we didn't show up on Christmas day. And I saw that you got up at 3 o'clock in the morning to come to work so that you could get the job done for our residents. You have done everything that needs to be done because you care. Because our residents need a safe place to stay. To call home. And it reflects on who you are. And it reflects on everyone. So with that being said, I so humbled. And so the Board of Commissioners saw that, our residents saw that, the whole community saw that during this crisis, every one of them.

2.2

So it reflects on the strength of our team, the Lowell Housing Authority. You should be proud of who you are. You should be proud of your team. And because I am very proud to be part of your team. You are the Lowell Housing Authority team. You are Lowell Housing. So tonight I'd like you to join me because I pledge to work with the Lowell Housing Authority and to work in collaboration with organizations throughout the Greater Lowell area, and

work with the Lowell government agency to continue to carry on the Board mandate and according to our own strategic plan. Thank you very much for this opportunity.

(Applause.)

2.2

Mr. Shea: Thank you very much,
Mr. Director. We can now call you Mr. Director.
Thank you for those words. It's been recorded in our minutes of the meeting.

The next item we have on the agenda is

Item 4(b), motion to approve the amended bylaws. I'm

going to have Attorney Kevin Murphy come to the

microphone to explain what we're going to be voting

on. Attorney Murphy.

Mr. Murphy: Right now the bylaws state that the executive director, when he is going to be unavailable on location have a -- designate an employee to serve in his capacity overseeing the duties of the executive director at the Housing Authority. It's kind of unclear though, the bylaws. The executive director's incapacity, say for example something unfortunate happened to the executive director, the clerk didn't get a designation. In the bylaws it says that the assistant executive director

would perform those duties. Unfortunately, there is no assistant executive director position available right now.

2.2

So to clear up this we're proposing that the bylaws be amended so that when the executive director is absent and he's able to make a designation, he will be the one making the selection approval to fill in for him. However, if he was incapacitated, then the original language that was sent to you said that the chairman of the Board of Commissioners would designate an employee. But I'm asking that that language be amended. Instead of the chairman of the board of directors making that designation, it would read that the majority vote of the board of directors would make the designation of the executive director.

The thing is -- say for example if the executive director was hospitalized and couldn't make a designation, but somebody has to make that designation. I think it would be a majority vote of this Board that would designate who would be the executive director.

Mr. Shea: With that being said, any questions by any member of the Board of Commissioners? Commissioner Elliott.

Mr. Elliott: Thank you, Mr. Chair. I understand the conversation before us. I understand the intent of the bylaw. Perhaps it's unusual, and we've gone through this organization, gone through this in some 22 years. And my concern is, you know, this organization -- and we've just gone through it multiple times, whether it was the flood, whether it was the elevators, or any other emergencies. This is a 24-hour day, 7-day a week operation that needs oversight, that needs somebody on call, that needs somebody that can make decisions.

2.2

So while there is an absence now as the result of vacancies and employees going to other organizations, from an organizational structure perspective there needs to be a delegation of authority. Now whether that is someone that has the title of chief operating officer or deputy director, it needs to be a person that is responsible to the executive director in his absence. And you raised a good point, Attorney Murphy, if he or she is incapacitated.

But I'll just talk to my experience on the Lowell City Council, whenever the city manager is -- not only perhaps incapacitated or not, but when he or

she is out of town, taking vacation out of the country, the city manager is required to notify the city council who the next person in line is going to be. And it has to be a member of the organization. We wouldn't have the mayor make an appointment that is the responsibility of the city manager.

2.2

So I understand there's a vacancy, I still reaffirm that there's got to be somebody within the organization that has to make that -- that has to delegate that responsibility. If you go to visit your relatives, somebody has to be in charge. So while the incapacitated issue does make sense, as I was thinking about this after our conversation, this is an organizational issue. And it has to be somebody else in charge, whether it's the deputy -- chief executive officer. That's why I think the bylaws are written that way. And every organization that I've worked in, including myself, when I'm not in town somebody else in charge. It's not a gathering of, you know, this body to make that decision.

So, you know, whether it's, you know, CFO at this point in time, my thought is to get a deputy. I called around to, you know, to Dracut. Dracut has a

```
deputy director. And they're a small organization.
 1
 2
     And I did speak to the Department of Community
 3
     Housing Development. And they were a little
 4
     concerned that there was not a sitting deputy
     director. And it's your responsibility to present to
 6
     us your leadership team. I would like you to present
 7
     to this Board your organizational structure. What is
 8
     your -- that is your job as the executive director.
 9
     We're a policy making board. We're not day-to-day.
10
     That's the required roll in the manual and all the
     training that I took. So I think that's incumbent
11
12
     upon you, to present to this Board what is the
13
     structure. Maybe it hasn't been done in 20 years.
                                                         Ι
14
     don't know. I haven't seen one. I've been on here
15
     for only a year.
16
              So I understand the point here, we're about
17
     to reorganize, and that includes bylaws in a month.
18
     But until -- I'll go along with the bylaw
19
```

temporarily, only because it could be 60 days until you are acting. And God forbid something happens, there will be a number two. So I think coming -- you know, just to make sure that there's a cautionary measure and there is a safety net.

20

21

2.2

23

24

I also want to mention moving forward,

before we adopt the next bylaws, I would like to see an organizational chart of your administration and what that's going to look like. And that should be incorporated into the next bylaws.

Thank you.

2.2

mic?

Mr. Marr: I agree --

Mr. Shea: Do you want to speak into the

Mr. Marr: I agree with Commissioner

Elliott. There should be a chain of command. Say you did adopt this and God forbid something happens, he was incapable of doing his duties. And now we have to call for a meeting for everybody to come in here, all come to terms on one person that we all agree should be taking over the duties in the meantime. And that also sounds like a lot of downtime. You have a chain of command, this person, and this person, and this person, down the line. And there's no downtime. There's no need for this body getting together to decide on one person, I don't think.

Mr. Murphy: I think this was really the stop gap. I understand that's when he comes up with his table of command.

Mr. Marr: So why vote on it now?

Mr. Murphy: Just in case.

Mr. Marr: Just in case.

2.2

Mr. Murphy: Just in case something happens as part of his presentation, who could come up with a table of command of who can take over when he's not available.

Mr. Shea: I'll just speak for myself, I know that Commissioner Var wants to say something. Quite frankly, I don't mind naming somebody and identifying somebody. I mean, I think -- I think your wording is a good compromise. I mean, I never even looked at it the way other people are looking at it, but if -- you know, okay, we can -- we'll amend the bylaws and name somebody, if that be the case. And that will end this conversation.

I do think that Commissioner Elliott has brought something to the attention, that it's better that we know this tonight, rather than send the paperwork down to Boston and have somebody in the department of housing say jeez, you forgot to dot this. Or cross this T or dot this I. So I thank him for bringing forward to us this thought process, because there's been a lot of work that's gone into

this motion to ship it to Boston, and there's no sense in getting it down, as Rodney said, and find out that by the way, you guys made an error in your judgment. So with that being the case, Commissioner Mony Var has something to say.

2.2

Mr. Var: I believe in the cabinet who's going to be the next candidate if we don't have a number two, that would be Sherry. She would be the next person in line. So my motion is to nominate Sherry Giblin as the next person. Because you don't -- you don't wait until all -- if something happened, arrived, you don't wait until all of us approve. That doesn't make sense. You know, something happened or anything happened. You know, all four of us approve, that doesn't make any sense.

So the next person in the cabinet, in his cabinet should be the next person. And I strongly nominate Sherry Giblin as the next person.

Ms. Bernes: I'll second that.

Mr. Shea: Just for clarification, you want to nominate Sherry Giblin for her title. Her title is chief financial officer.

Mr. Var: Officer, yes.

Mr. Shea: So you want to nominate --

Mr. Var: She's in the cabinet. 1 2 Mr. Shea: You want to nominate the chief financial officer, whoever that may be at the time. 3 So is that a motion? 4 Mr. Var: Yes. 6 Ms. Bernes: And I'll second the motion. 7 Mr. Shea: There's a motion before us to name the chief financial officer. And I'd like to 8 9 just get a point of view from our director, do you 10 approve or disapprove that? 11 Mr. Chhan: So my understanding of the 12 motion is that in the case in my absence -- this will 13 happen in case of my absence, she would be automatic 14 because that's what the word -- she would be the 15 second person in charge ranking from -- they would 16 have to leave to sign --Mr. Murphy: Would be the chief financial 17 officer. 18 19 Mr. Chhan: Yeah, would be -- the chief 20 financial officer would have the authority to sign on 21 behalf of the executive director, is that the motion? 2.2 I understand correctly? 23 Mr. Murphy: Yes. 24 Mr. Shea: Thank you for your comments.

recognize Commissioner Elliott.

2.2

Mr. Elliott: I think it's important -- you know, we're having this discussion, I think we're getting way ahead of ourselves, quite frankly. You know, DHCD, they're the oversight of organization responsibilities. And I just think that we should be giving the executive director the opportunity to put together his team, put together his organization.

Because they do change. They vary. However, in large part is the executive director, and then there is a deputy director. And in most organizations, especially in larger organizations, have those for a reason. Because of the various responsibilities that's delegated to them while the executive director is attending to others.

So I understand that we're going to appoint somebody, but what if Mr. Chhan decides that he needs a deputy director, and maybe not the chief finance officer. Then we're going through the process of changing the bylaws again. So, you know, tonight was about appointing Tha Chhan, and we did that. Not a discussion about bylaws, which we will and is required by DHCD to take up and approve when we reorganize. So those are my comments.

Mr. Chhan: May I, Mr. Chairman?

2.2

Mr. Shea: No, I'd like to just interject.

There's a motion before us to name the chief
financial officer to be that person to succeed you in
case of emergency. Attorney Murphy, I think if I
heard you correctly 20 minutes ago -- I mean, first
of all, I think it's great that we have this
discussion before we send the paperwork down. I
think what Rodney has brought out is this discussion,
because I never -- believe me, I paid no attention to
when we were doing the paperwork. I thought it would
all go through rather smoothly. But Commissioner
Marr has some concerns over naming a person, so
hopefully by naming Sherry Giblin, that will pacify
Commissioner Marr's point of view.

But I agree with the director. I mean,
Sherry Giblin is a star. She's the -- she would be a
person that you could count on if something -- if you
needed to turn it over to somebody. And I don't know
anybody else in the organization that we could say
that to at this point. So I think that Commissioner
Mony Var's motion to designate her as the person,
that should take care of the concerns -- Commissioner
Marr said that he wanted to name somebody. Well if

that isn't a person that you want to accept, if there's somebody else that you want to accept then speak up. We could have this conversation and deliberate. So I think that -- I think Rodney's done 4 us a favor by bringing this forward. That's all I'm saying. He and I may have a little different twist on the conclusion, but I think we're both on the same That's all. avenue.

1

2

3

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

2.2

23

24

Mr. Murphy: I think maybe not take the position of the chief financial officer. So in section 4 where it says assistant executive director, you could leave that and insert chief financial officer.

Mr. Elliott: DHCD thought it was highly unusual, an organization of this size not to have a deputy director. So when he mentioned that to me, I just thought it was important to bring to this Board.

Mr. Murphy: But as far as I know, DHCD doesn't -- we're only sending down Tha Chan's contract. We're not sending down any bylaws. don't have to approve them. They don't have to approve this change, if you decide to make it. It's just we're sending his contract down.

Mr. Shea: I also want to say, for the

record, that -- and I'm not violating any private conversation, but Commissioner Elliott brought out something to me 40 minutes or so ago which would make sense, and that is on the organization chart, you know, that we ought to bring it up to date. I think those weren't his words, but that was the intention. And everybody, I think, agrees with that. That the -- you know, we had some employees in the past that they weren't too sure who their boss was. So we have an organization chart that has a lot of dust on it, but we have a different administration today.

2.2

So once again, those are all valid points.

And with respect to the organization chart, that's something that Tha has talked about, and so hasn't Sherry and everyone else, with respect to how do you organize the staff? So those are all valid points.

And that's what you have.

You have an election next month for the chairman. The chairman will name the subcommittees. The subcommittees will be named and those subcommittee members will be discharged with responsibilities to carry out the goal of that committee. And I would think the committee on -- I would think the committee -- the executive committee

and the personnel committee, I think they would be involved in helping the organization chart for the future. The organization chart that we've had, in the three and a half years that I've been on the Board, has been there in writing. I'm not too sure it functioned that well. I'm not going to dwell on the past, because the past is the past. But I will talk about the future. And in talking with Tha Chhan, I think he has some ambitious plans with respect to reorganizing the workforce and the degree of responsibilities that people have.

2.2

So there's a lot of work that needs to go into -- into the new organizational chart of the Lowell Housing Authority. So we have a motion in front of us to name the chief financial officer.

Mr. Murphy: So it would be in article 2, section 4, I believe instead of assistant executive director and insert chief financial officer.

Mr. Shea: And I want to thank Commissioner Var for bringing it to our attention in your comments, but I just happen to agree with you. And I will be voting to support your motion. So do we have any other question or any other conversation that anybody wants to speak on the motion? Commissioner

Page 39

Marr? Rodney?

2.2

2.4

Mr. Chhan: May I?

Mr. Shea: Please.

Mr. Chhan: My understanding is for the time being, because -- we send the contract to Boston, so to me the motion is requested that Sherry, that at any time I'm not around she will be the person responsible for -- she be responsible on behalf of the executive director. However, the organizational project, this project is completely separate. So that would be either executive director or chief financial officer, that is something that we have to look at afterward. All right. So thank you.

Mr. Shea: Okay. I think we're all -- sounds to me like we're all in agreement. It's been a good discussion.

Attorney Murphy.

Mr. Murphy: If someone would make that motion and then have it seconded and vote on it.

Mr. Shea: The motion's been heard by Mony
Var to name the chief financial officer, to designate
the chief financial officer as the person. It was
seconded by Commissioner Bernes. So the motion's
been made and it's been seconded. I think we've had

Page 40

```
discussion on it. Anyone else want to comment?
 1
 2
              Okay. So with that being the case, the
     clerk will call the roll.
 3
              Mr. Chhan: Chairman Shea.
 4
              Mr. Shea: Yes.
 5
 6
              Mr. Chhan: Vice Chairman Var.
              Mr. Var: Yes.
 7
              Mr. Chhan: Commissioner Bernes.
 8
 9
              Ms. Bernes: Yes.
              Mr. Chhan: Commissioner Elliott.
10
11
              Mr. Elliott: Yes.
              Mr. Chhan: Commissioner Marr.
12
13
              Mr. Marr: Yes.
14
              Mr. Chhan: Five yeas. Motion carried.
15
              Mr. Shea: Thank you. Thank you, Attorney
16
     Murphy.
17
              Okay. Item number -- so that ends Item 4(a)
     and 4(b).
18
19
              Item Number 5 is old business. Do we have
20
     any old business?
21
              Mr. Chhan: No, we don't.
2.2
              Mr. Shea: So Item Number 5 is gone.
23
              Item Number 6 is new business. Do we have
24
     any new business?
```

Page 41

1 Mr. Chhan: We do not have any new business.

Mr. Shea: Item Number 6 is gone.

Now there is a motion to adjourn. And I want to indicate for the record something that everyone knows, the next meeting will be held at the -- of the Lowell Housing Authority will be held on Wednesday, March 1st, 2023. That's the first Wednesday of the month. That's our annual meeting that night. There will be an election of officers for the following year.

So this could very well be my last meeting as chairman, but -- so there's a motion to adjourn by Commissioner Mony Var, seconded by Commissioner Rodney Elliott. And with that being the case, the clerk will call the roll.

Mr. Chhan: Chairman Shea.

Mr. Shea: Yes.

Mr. Chhan: Vice Chairman Var.

Mr. Var: Yes.

Mr. Chhan: Commissioner Bernes.

Ms. Bernes: Yes.

Mr. Chhan: Commissioner Elliott.

Mr. Elliott: Yes.

Mr. Chhan: Commissioner Marr.

\$	37:3	3:6, 3:7, 3:8, 3:9,	Attorney [8] - 6:15,	brief [1] - 12:7
Φ	<b>43</b> [1] - 13:14	3:10, 3:11, 3:12	9:19, 16:20, 25:12,	<b>bring</b> [2] - 36:17, 37:5
<b>\$175,000</b> [1] - 16:15	10 [1]	<b>ago</b> [4] - 18:2, 18:11,	27:20, 35:5, 39:17,	bringing [3] - 31:23,
<b>4170,000</b> [1] 10.10	5	35:6, 37:3	40:15	36:5, 38:20
,	3	<b>agree</b> [5] - 30:6, 30:9,	attorney [1] - 25:14	brought [3] - 31:18,
	<b>5</b> [5] - 3:6, 3:10, 8:5,	30:15, 35:16, 38:21	August [1] - 12:9	<b>0</b> . ,
<b>'58</b> [1] - 8:11	40:19, 40:22	· · ·	<b>U</b> 17	35:9, 37:2
<b>36</b> [1] - 8.11	<b>5,400</b> [2] - 18:23, 20:9	agreed [1] - 8:20	authority [3] - 17:19,	BU [1] - 18:12
1	<b>50</b> [1] - 13:17	agreement [1] - 39:15	27:16, 33:20	Builder [1] - 12:13
1	<b>5:00</b> [1] - 7:24	agrees [1] - 37:7	AUTHORITY [1] - 1:6	business [5] - 40:19,
<b>1</b> [3] - 3:4, 4:10	<b>3.00</b> [1] - 7.24	ahead [2] - 7:12, 34:4	Authority [16] - 4:4,	40:20, 40:23, 40:24,
<b>10</b> [4] - 7:23, 8:3,	•	ahold [1] - 7:18	6:20, 7:8, 14:20,	41:1
18:10, 24:2	6	<b>Allison</b> [1] - 5:3	16:14, 18:22, 19:16,	<b>bylaw</b> [2] - 27:3, 29:18
•	<b>6</b> [6] - 3:7, 3:8, 3:9,	<b>ambitious</b> [1] - 38:9	22:7, 22:9, 22:15,	<b>bylaws</b> [13] - 25:11,
<b>100</b> [1] - 7:9	3:11, 40:23, 41:2	amend [1] - 31:14	24:17, 24:20, 24:23,	25:15, 25:20, 25:24,
<b>108</b> [1] - 6:13		amended [3] - 25:11,	25:20, 38:14, 41:6	26:5, 28:17, 29:17,
<b>11</b> [3] - 3:10, 18:10,	<b>60</b> [4] - 21:1, 21:3,	26:5, 26:12	automatic [1] - 33:13	30:1, 30:4, 31:15,
24:2	21:5, 29:19	<b>AMP</b> [2] - 12:5	available [2] - 26:2,	34:20, 34:22, 36:20
<b>120</b> [1] - 18:24		<b>AMPs</b> [1] - 12:5	31:7	_
<b>130</b> [1] - 18:24	7	announcement [1] -	<b>avenue</b> [1] - 36:8	С
<b>145</b> [2] - 12:19, 14:14	<b>7</b> (4) 2:40	5:1	awarded [2] - 12:12,	
<b>17</b> [1] - 1:8	<b>7</b> <sub>[1]</sub> - 3:12	annual [3] - 14:6,	12:13	cabinet [4] - 32:6,
<b>1988</b> [1] - 22:8	<b>7-day</b> [1] - 27:9	14:20, 41:8	aware [1] - 8:5	32:16, 32:17, 33:1
<b>1st</b> [3] - 12:9, 12:14,	<b>735</b> [2] - 13:4, 15:12	anticipate [1] - 13:10		Cambodian [1] -
41:7		anticipated [1] - 13:2	В	18:14
	9	anticipation [1] - 15:2		Cambodians [1] -
2	0/1 /0 /	applause [2] - 22:3,	bachelor [1] - 18:6	17:22
	<b>9th</b> [1] - 13:4	25:5	based [2] - 12:2, 14:9	candidacy [1] - 18:20
<b>2</b> [2] - 3:5, 38:16		applicant [1] - 9:6	beginning [1] - 7:4	candidate [4] - 17:12,
<b>20</b> [3] - 12:18, 29:13,	Α	applicants [2] - 8:14,	behalf [3] - 20:9,	17:18, 19:17, 32:7
35:6	11 10 00 0	19:12	33:21, 39:8	candidates [1] - 19:10
<b>200</b> [1] - 8:15	<b>able</b> [2] - 4:9, 26:6	appoint [2] - 16:13,	bernes [8] - 5:21,	cannot [1] - 18:8
<b>2022</b> [2] - 12:10	absence [4] - 27:12,	34:16	11:15, 16:5, 21:21,	capacity [1] - 25:18
<b>2023</b> [4] - 1:8, 12:18,	27:19, 33:12, 33:13	appointed [1] - 22:12	32:19, 33:6, 40:9,	capital [3] - 13:14,
12:20, 41:7	absent [1] - 26:6	appointing [1] - 34:21	41:21	13:21, 23:20
<b>21</b> [1] - 1:16	accept [7] - 5:2, 11:5,		Bernes [11] - 2:4,	care [4] - 22:23, 24:9,
<b>22</b> [2] - 6:18, 27:5	11:8, 15:21, 17:2,	appointment [1] -	5:20, 11:8, 11:14,	35:23
<b>227</b> [2] - 12:8, 13:18	36:1, 36:2	28:5	15:20, 16:4, 16:19,	carried [3] - 16:10,
<b>24-hour</b> [1] - 27:9	accepting [3] - 22:6,	approval [5] - 12:14,	21:20, 39:23, 40:8,	22:2, 40:14
<b>24th</b> [2] - 13:1, 13:11	22:13, 22:14	12:23, 16:16, 20:23,	41:20	carry [2] - 25:2, 37:22
[=]	accommodate [1] -	26:7	best [2] - 20:16, 23:8	case [17] - 5:15, 9:6,
3	18:23	approve [11] - 10:5,	bestowed [1] - 22:15	9:10, 20:11, 20:15,
3	according [1] - 25:2	16:12, 21:1, 21:2,	better [3] - 7:22,	20:17, 21:15, 31:2,
<b>3</b> [4] - 3:6, 11:22, 12:5,	acknowledge [2] -	25:11, 32:12, 32:15,	16:20, 31:18	31:3, 31:4, 31:15,
24:6	7:2, 8:2	33:10, 34:23, 36:21,	<b>big</b> [1] - 20:12	32:4, 33:12, 33:13,
<b>30</b> [2] - 4:24, 5:2	<b>Acre</b> [1] - 8:9	36:22	BOARD [1] - 1:7	35:5, 40:2, 41:14
<b>31st</b> [2] - 6:7, 12:20	acting [1] - 29:20	approved [1] - 12:15	board [5] - 18:2,	cautionary [1] - 29:22
<b>33</b> [2] - 17:15, 17:17	activity [1] - 18:13	area [1] - 24:24	18:15, 26:13, 26:14,	center [1] - 24:1
<b>34</b> [2] - 17:15, 22:19	add [3] - 9:20, 12:7,	arrived [1] - 32:12	29:9	certain [1] - 10:9
<b>37</b> [1] - 16:15	16:21	article [1] - 38:16	Board [19] - 2:1, 4:4,	certainly [2] - 6:23,
J. [1] 10.10	adjourn [2] - 41:3,	assets [1] - 20:6	6:24, 8:22, 12:14,	
4	41:12	assist [1] - 23:21		8:5
4	administration [2] -	<b>Assistance</b> [1] - 18:14	12:15, 15:19, 17:5,	CFO [1] - 28:22
<b>4</b> [8] - 3:3, 3:4, 3:5,	30:2, 37:11	assistant [4] - 25:24,	20:1, 22:16, 24:13,	<b>chain</b> [2] - 30:10,
3:7, 11:22, 12:5,	adopt [3] - 10:4, 30:1,	26:2, 36:11, 38:17	25:2, 26:10, 26:20,	30:17
36:11, 38:17	30:11	Association [1] -	26:23, 29:7, 29:12,	<b>chair</b> [13] - 4:18, 6:3,
<b>4(a</b> [3] - 3:8, 16:11,	agency [4] - 22:12,	18:14	36:17, 38:5	9:22, 10:2, 10:3,
40:17	22:18, 23:24, 25:1	assuming [1] - 20:2	body [2] - 28:20, 30:19	10:18, 10:22, 11:4,
<b>40</b> .17 <b>4(b</b> [2] - 3:9, 25:11	agenda [2] - 4:6,	attempted [1] - 7:18	boss [1] - 37:9	11:8, 15:10, 15:17,
-	25:10	attending [1] - 34:15	Boston [4] - 18:5,	20:21, 27:1
<b>4(b)</b> [1] - 40:18	<b>Agenda</b> [9] - 3:4, 3:5,	attention [4] - 4:20,	31:20, 32:1, 39:5	<b>Chair</b> [5] - 5:5, 5:7,
<b>40</b> [3] - 3:11, 3:12,	1.go	31:18, 35:10, 38:20	break [1] - 15:1	11:12, 16:2, 21:18

Chairman [7] - 2:2, 2:3, 5:18, 11:10, 11:24, 40:6, 41:18 chairman [13] - 5:16, 6:24, 13:23, 15:24, 21:16, 26:10, 26:12, 35:1, 37:19, 40:4, 41:12, 41:16 Chairperson [1] -16:18 challenging [1] - 9:17 Chan's [1] - 36:19 change [2] - 34:9, 36:22 changing [1] - 34:20 charge [4] - 28:11, 28:15, 28:19, 33:15 chart [7] - 30:2, 37:4, 37:10, 37:13, 38:2, 38:3, 38:13 chhan [24] - 5:20, 5:22, 5:24, 11:14, 11:16, 11:18, 16:2, 16:4, 16:6, 16:8, 21:18, 21:20, 21:22, 35:1, 39:4, 40:6, 40:8, 40:10, 40:12, 40:14, 41:18, 41:20, 41:22, 41:24 Chhan [40] - 2:9, 4:12, 4:15, 4:22, 5:16, 5:18, 8:16, 8:18, 8:21, 9:6, 9:11, 10:24, 11:10, 11:12, 11:20, 11:24, 12:2, 14:8, 15:2, 15:12, 15:24, 16:10, 16:13, 17:11, 17:21, 20:13, 21:16, 21:24, 22:2, 22:4, 33:11, 33:19, 34:17, 34:21, 38:9, 39:2, 40:4, 40:21, 41:1, 41:16 Chhan's [1] - 9:7 Chief [1] - 2:10 chief [17] - 7:2, 27:17, 28:16, 32:22, 33:2, 33:8, 33:17, 33:19, 34:18, 35:3, 36:10, 36:12, 38:15, 38:18, 39:11, 39:21, 39:22 chose [2] - 15:14, 15:16 Christmas [1] - 24:5 citizen [1] - 19:3 City [1] - 27:23 city [4] - 27:23, 28:2, 28:3, 28:6 clarification [1] -32:20

class [1] - 8:11 clear [2] - 14:18, 26:4 clerk [6] - 11:9, 15:22, 21:15, 25:23, 40:3, 41:15 close [1] - 19:12 collaboration [1] -24:23 coming [4] - 7:13, 12:14, 17:21, 29:21 command [4] - 30:10, 30:17, 30:24, 31:6 comment [4] - 8:17, 10:12, 21:13, 40:1 comments [7] - 9:20, 17:4, 17:6, 20:17, 33:24, 34:24, 38:21 commissioner [17] -5:12, 5:14, 5:20, 5:22, 5:24, 11:14, 11:18, 16:4, 16:8, 21:20, 21:24, 38:24, 40:8, 40:10, 40:12, 41:20, 41:24 Commissioner [30] -2:4, 2:5, 2:6, 8:2, 11:7, 11:16, 12:3, 14:1, 15:20, 15:21, 16:6, 16:18, 21:22, 26:24, 30:9, 31:9, 31:17, 32:4, 34:1, 35:12, 35:15, 35:21, 35:23, 37:2, 38:19, 39:23, 41:13, 41:22 COMMISSIONERS [1] - 1:7 Commissioners [10] -2:1, 4:4, 7:1, 8:23, 15:19, 17:5, 22:16, 24:13, 26:10, 26:24 commitment [1] -23:23 committee [17] - 6:8, 6:10, 6:23, 7:1, 7:5, 7:23, 8:12, 9:16, 10:6, 16:13, 17:3, 18:17, 37:23, 37:24, 38:1 Committee [1] - 2:8 Community [1] - 29:2 community [3] -18:13, 19:4, 24:14 company [3] - 13:8, 13:15, 14:9 complete [3] - 12:16, 12:18, 15:16 completed [4] - 11:5, 12:24, 13:16, 13:19

completely [1] - 39:10

completion [1] - 6:4

compromise [1] -31:12 concern [1] - 27:5 concerned [1] - 29:4 concerns [2] - 35:13, 35:23 concluded [2] - 7:24, 42:3 conclusion [2] - 9:18, condensed [1] - 17:11 **confidence** [1] - 22:18 contact [1] - 7:21 continue [2] - 23:6, 25:1 contract [6] - 12:12, 18:21, 20:5, 36:20, 36:23, 39:5 **contractor** [1] - 13:10 contractors [1] -12:23 conversation [9] -8:14, 17:7, 19:19, 27:2, 28:13, 31:16, 36:3, 37:2, 38:23 convince [1] - 19:15 correctly [3] - 5:12, 33:22, 35:6 correspondence [1] -4:11 Council [1] - 27:23 council [1] - 28:3 Counsel [1] - 2:11 count [1] - 35:18 country [1] - 28:2 couple [4] - 4:19, 9:20, 10:11, 17:6 course [5] - 6:7, 7:6, 14:4, 14:22, 24:5 **coworkers** [1] - 23:2 **crisis** [2] - 23:13, 24:15 cross [1] - 31:22 cumbersome [1] -6:16

### D

date [2] - 21:2, 37:5 day-to-day [1] - 29:9 days [7] - 4:20, 6:13, director's [1] - 25:21 7:9, 21:1, 21:3, 21:6, directors [2] - 26:13, 29:19 26:14 **DCAMM** [1] - 12:22 **December** [1] - 6:7 discharged [1] - 37:21 decide [2] - 30:20, discuss [1] - 8:14 36:22 discussion [9] - 15:3, decides [1] - 34:17 16:20, 16:22, 34:3, decision [1] - 28:21 34:22, 35:8, 35:9, decisions [1] - 27:11

deeply [1] - 22:17 degree [4] - 18:5, 18:6, 18:12, 38:10 delegate [1] - 28:10 delegated [1] - 34:14 delegation [1] - 27:15 deliberate [1] - 36:4 deliberation [1] - 8:19 **Department** [1] - 29:2 department [3] -12:21, 23:19, 31:21 deputy [8] - 27:17, 28:15, 28:23, 29:1, 29:4, 34:11, 34:18, 36:16 designate [5] - 25:17, 26:11, 26:20, 35:22, 39:21 designation [6] -25:23, 26:6, 26:13, 26:15, 26:18, 26:19 desk[1] - 12:6 Development [1] -29:3 **DHCD** [7] - 10:10, 16:16, 20:23, 34:5, 34:23, 36:14, 36:18 different [2] - 36:6, 37:11 difficulty [1] - 20:8 directive [1] - 9:2 director [49] - 4:6, 5:15, 6:6, 6:17, 6:18, 7:7, 8:21, 9:2, 10:4, 10:23, 11:1, 11:23, 15:22, 16:13, 17:19, 20:5, 22:7, 22:12, 23:10, 23:12, 25:7, 25:16, 25:19, 25:23, 25:24, 26:2, 26:5, 26:15, 26:17, 26:21, 27:17, 27:19, 29:1, 29:5, 29:8, 33:9, 33:21, 34:7, 34:10, 34:11, 34:14, 34:18, 35:16, 36:11, 36:16, 38:18, 39:9, 39:11 **Director** [2] - 2:9, 14:2 disapprove [1] - 33:10

dedicated [1] - 22:22

dedication [2] - 23:7,

23:23

39:16, 40:1 done [11] - 4:24, 10:8, 10:22, 14:15, 21:8, 24:3, 24:8, 24:9, 29:13, 36:4 **Donna** [4] - 7:8, 7:11, 19:9, 19:11 dot [2] - 31:21, 31:22 down [14] - 6:19, 12:9, 12:10, 12:19, 13:4, 14:4, 20:20, 30:18, 31:20, 32:2, 35:8, 36:19, 36:20, 36:23 downtime [2] - 30:17, 30:19 Dr [1] - 6:9 Dracut [1] - 28:24 dracut [1] - 28:24 dreams [1] - 22:11 during [1] - 24:15 dust [1] - 37:10 duties [4] - 25:19, 26:1, 30:12, 30:15 dwell [1] - 38:6 dwellings [1] - 20:10

# easy [2] - 15:6, 17:22

effective [1] - 21:2 effort [1] - 7:11 eight [4] - 6:5, 12:17, 13:3. 17:24 eight-day [1] - 6:5 either [1] - 39:11 elect [2] - 6:18, 9:1 **election** [2] - 37:18, 41:9 elevator [7] - 12:4, 12:9, 12:11, 12:19, 13:5, 13:15, 14:10 elevators [8] - 12:8, 13:13, 13:21, 14:3, 14:7, 14:24, 15:8, 27:8 Elliott [31] - 2:6, 5:5, 5:7, 5:12, 5:22, 8:3, 11:16, 11:17, 12:3, 14:1, 14:17, 15:5, 15:17, 15:21, 16:6, 20:21, 21:4, 21:9, 21:12, 21:22, 26:24, 27:1, 30:10, 31:17, 34:1, 34:2, 36:14, 37:2, 40:10, 41:14, 41:22 elliott [6] - 5:23, 14:2, 16:7, 21:23, 40:11, 41:23 emergencies [1] -

27:8 family [3] - 8:9, 18:7, Giblin [8] - 2:10, 7:3, HOUSING [1] - 1:6 intent [1] - 27:3 emergency [2] - 20:8, 20:13 10:8, 32:10, 32:18, Housing [19] - 2:8, intention [1] - 37:6 35:5 far [1] - 36:18 32:21, 35:14, 35:17 4:3, 6:20, 7:7, 16:14, interesting [2] - 8:1, 18:22, 19:16, 22:7, employee [2] - 25:18, faster [1] - 13:2 goal [1] - 37:22 9.17 26:11 favor [1] - 36:5 God [2] - 29:20, 30:11 22:9, 22:15, 23:16, interim [1] - 23:12 employees [4] - 18:24, Gorham [3] - 12:9, 24:17, 24:20, 24:21, **FEBRUARY** [1] - 1:8 Interim [1] - 2:9 20:7, 27:13, 37:8 February [2] - 13:1, 12:20, 13:18 24:22, 25:19, 29:3, interject [1] - 35:2 38:14, 41:6 end [4] - 7:4, 13:1, 13:11 government [1] - 25:1 interviewed [1] -13:11, 31:16 few [2] - 4:20, 22:5 graded [1] - 19:10 human [1] - 7:7 18:17 humble [2] - 18:3, endorse [1] - 17:10 fill [1] - 26:7 grading [1] - 19:10 invite [1] - 9:21 endorsing [1] - 18:20 great [3] - 10:9, 20:6, 18:12 involved [1] - 38:2 finance [1] - 34:18 humbled [2] - 22:17, ends [1] - 40:17 Financial [1] - 2:10 35:7 involvement [1] -24:12 engaged [3] - 12:12, Greater [1] - 24:24 financial [14] - 7:3, 18:15 12:21. 12:23 greatest [2] - 14:23, humility [1] - 18:4 32:22, 33:3, 33:8, issue [2] - 28:12, engineer [2] - 12:11, 33:17, 33:20, 35:4, 22:5 28:14 13:14 36:10, 36:12, 38:15, group [1] - 22:22 **Item** [20] - 3:4, 3:5, England [1] - 12:13 38:18, 39:12, 39:21, Guatemala [1] - 19:18 3:6, 3:7, 3:8, 3:9, idea [1] - 21:5 English [1] - 18:8 39:22 quess [4] - 4:2, 4:18, 3:10, 3:11, 3:12, identifying [1] - 31:11 **enjoyable** [1] - 9:16 **finishing** [1] - 7:9 5:2, 8:24 4:10, 11:21, 11:22, imagined [1] - 22:11 enjoyed [1] - 8:12 fire [1] - 12:21 guiding [1] - 6:16 16:11, 25:11, 40:17, immediately [1] - 21:1 first [7] - 4:7, 6:14, 40:19, 40:22, 40:23, error [1] - 32:3 guys [1] - 32:3 important [2] - 34:2, 6:17, 8:17, 21:7, 41:2 especially [2] - 23:19, 36:17 34:12 35:6, 41:7 Н item [5] - 4:13, 4:17, impressed [1] - 8:16 16:11, 25:10, 40:17 exactly [1] - 17:1 five [6] - 8:20, 9:3, half [3] - 16:15, 18:2, **impressive** [1] - 19:18 example [2] - 25:21, 16:10, 18:19, 22:2, items [1] - 4:19 improvement [1] -38:4 26:16 40:14 itself [2] - 6:19, 10:19 handle [1] - 20:8 13:22 flood [1] - 27:7 Executive [1] - 2:9 flow [1] - 9:8 happy [1] - 20:3 incapable [1] - 30:12 J executive [35] - 6:6, follow [2] - 15:9, 21:11 hard [1] - 18:12 incapacitated [4] -10:3, 10:23, 11:1, head [1] - 14:21 26:8, 27:21, 27:24, Jackie [1] - 8:9 11:23, 15:22, 16:13, follow-up[1] - 15:9 Jacqueline [1] - 1:24 heard [3] - 9:12, 35:6, 28:12 17:18, 20:4, 22:7, **following** [1] - 41:10 incapacity [1] - 25:21 **January** [1] - 12:20 39:20 22:12, 23:9, 23:12, football [1] - 8:10 incidentally [2] - 8:3, jeez [1] - 31:21 25:16, 25:19, 25:21, forbid [2] - 29:20, heartedly [1] - 17:10 8:8 Joanie [4] - 2:4, 11:8, 25:22, 25:24, 26:2, 30:11 heat [1] - 13:6 includes [1] - 29:17 15:20, 16:18 26:5, 26:15, 26:17, forget [1] - 4:9 held [3] - 9:21, 41:5, including [2] - 6:24, job [7] - 10:9, 13:9, 26:21, 27:19, 28:16, forgot [1] - 31:21 41:6 29:8, 33:21, 34:7, helpful [1] - 7:15 28:18 22:8, 22:23, 24:3, formal [1] - 15:9 incorporated [1] -24:7, 29:8 34:10, 34:14, 36:11, helping [1] - 38:2 former [1] - 6:6 37:24, 38:17, 39:9, 30:4 join [1] - 24:21 herself [1] - 7:9 forward [3] - 29:24, 39:11 hesitation [1] - 19:8 incumbent [1] - 29:11 judgement [1] - 19:2 31:23, 36:5 INDEX [1] - 3:1 judgment [1] - 32:4 expect [2] - 12:24, four [2] - 6:5, 32:14 High [1] - 8:11 indicate [4] - 6:4, 13:15 **June** [2] - 12:18, 13:18 four-month [1] - 6:5 highly [1] - 36:14 expectation [1] -6:15, 6:22, 41:4 historic [1] - 7:19 **fourth** [1] - 17:19 20:22 indication [1] - 23:6 K history [1] - 6:20 Franklin [1] - 18:7 individual [1] - 9:12 expected [2] - 12:16, frankly [2] - 31:10, holiday [1] - 24:5 Kevin [5] - 2:11, 3:15, individuals [2] -13:19 34:4 home [1] - 24:10 6:15, 7:17, 25:12 expecting [1] - 13:3 22:22, 22:23 honor [1] - 22:5 friend [1] - 23:3 kind [3] - 7:24, 15:6, expeditiously [1] insert [2] - 36:12, front [2] - 24:1, 38:15 hope [2] - 19:14, 25:20 38:18 10:8 19:15 full [1] - 22:14 knowing [1] - 15:14 experience [2] inspect [1] - 14:10 fully [1] - 12:10 hopefully [2] - 15:7, 21:11, 27:22 inspected [1] - 14:5 known [1] - 17:24 35:14 functioned [1] - 38:6 knows [2] - 5:3, 41:5 experiences [1] - 19:2 inspecting [1] - 14:6 hoping [1] - 12:18 functioning [1] - 13:5 explain [1] - 25:13 inspection [3] - 14:6, hospitalized [1] future [3] - 19:20, L extend [1] - 12:17 14:15, 14:19 26:17 38:3, 38:8 **extensive** [1] - 6:21 inspections [1] hours [1] - 16:15 language [2] - 26:9, 14:24 House [1] - 1:15 G 26:12 installing [1] - 14:4 F house [1] - 18:23 large [1] - 34:10 instead [2] - 26:12, gap [1] - 30:23 housing [5] - 17:19, larger [1] - 34:12 facility [1] - 23:18 38:17 gathering [1] - 28:20 22:10, 22:20, 23:17, largest [1] - 17:19 fact [1] - 23:4 instruction [1] - 12:2 General [1] - 2:11 31:21

last [4] - 4:20, 13:7, 41:11 laughing [1] - 5:3 lead [1] - 18:22 leadership [1] - 29:6 leased [3] - 22:10, 22:20, 23:17 leave [2] - 33:16, 36:12 leaving [1] - 20:1 license [1] - 18:15 life [2] - 19:2, 22:6 line [3] - 28:3, 30:18, 32:9 **living** [1] - 20:9 location [1] - 25:17 look [3] - 14:14, 30:3, 39:13 looked [1] - 31:13 looking [2] - 14:8, 31:13 low [1] - 17:17 **LOWELL** [1] - 1:6 Lowell [23] - 1:17, 2:8, 4:3, 6:20, 7:7, 8:11, 16:14, 18:22, 19:16, 22:7, 22:8, 22:9, 22:15, 23:16, 24:17, 24:20, 24:21, 24:22, 24:24, 25:1, 27:23, 38:14, 41:6 luck [1] - 20:16 luckily [1] - 23:1

#### M

maintenance [3] -14:21, 14:23, 23:19 majority [2] - 26:14, 26:19 management [2] -23:18, 23:20 manager [3] - 27:23, 28:2, 28:6 mandate [1] - 25:2 manual [1] - 29:10 March [4] - 12:14, 12:16, 13:16, 41:7 marr [5] - 11:19, 16:9, 22:1, 40:13, 42:1 Marr [15] - 2:5, 5:24, 6:1, 11:18, 16:8, 21:24, 30:6, 30:9, 31:1, 31:3, 35:13, 35:24, 39:1, 40:12, 41:24 Marr's [1] - 35:15 Massachusetts [2] -1:17, 17:20 master's [2] - 18:5,

meeting [10] - 4:3, 4:8, 12:3, 12:15, 25:9, 30:13, 41:5, 41:8, 41:11, 42:3 member [8] - 6:23, 7:5, 10:13, 15:18, 17:5, 18:19, 26:23, members [5] - 5:10, 10:4, 14:1, 23:2, 37:21 mention [1] - 29:24 mentioned [1] - 36:16 mercier [1] - 1:15 met [1] - 7:23 mic [1] - 30:8 microphone [1] -25:13 might [1] - 7:21 mind [2] - 19:6, 31:10 minute [1] - 10:21 minutes [8] - 4:8, 5:1, 10:11, 16:24, 17:8, 25:9, 35:6, 37:3 mission [1] - 18:23 money [1] - 20:17 month [5] - 6:5, 13:16, 29:17, 37:18, 41:8 months [1] - 14:16 Mony [8] - 2:3, 7:1, 11:7, 16:18, 32:5, 35:22, 39:20, 41:13 morning [3] - 7:23, 8:4, 24:7 most [1] - 34:11 motion [37] - 8:17, 9:23, 9:24, 10:5, 10:10, 10:20, 10:22, 11:6, 11:20, 15:20, 16:10, 16:12, 16:16, 16:17, 16:19, 17:1, 17:2, 22:2, 25:11, 32:1, 32:9, 33:4, 33:6, 33:7, 33:12, 33:21, 35:3, 35:22, 38:14, 38:22, 38:24, 39:6, 39:19, 40:14, 41:3, 41:12 motion's [4] - 21:13, 21:14, 39:20, 39:23 move [1] - 10:13

18:11

35:16

Matt [1] - 2:5

mayor [1] - 28:5

mean [6] - 14:4, 21:5,

31:11, 31:12, 35:6,

meantime [1] - 30:16

measure [1] - 29:23

**MEETING** [1] - 1:7

moved [1] - 11:20 moving [1] - 29:24 multiple [1] - 27:7 Murphy [30] - 2:11, 3:15, 5:9, 6:15, 8:19, 9:19, 10:17, 10:21, 11:2, 16:20, 16:23, 20:24, 21:7, 21:10, 25:12, 25:14, 25:15, 27:20, 30:22, 31:2, 31:4, 33:17, 33:23, 35:5, 36:9, 36:18, 38:16, 39:17, 39:18, 40:16 murphy [1] - 10:1

murphy [1] - 10:1 Mutual [1] - 18:14

## Ν

name [11] - 7:17, 8:24, 9:6, 9:7, 31:15, 33:8, 35:3, 35:24, 37:19, 38:15, 39:21 named [1] - 37:20 naming [3] - 31:10, 35:13, 35:14 necessarily [1] - 7:20 necessary [1] - 7:10 **need** [2] - 24:10, 30:19 needed [1] - 35:19 needs [8] - 24:9, 27:9, 27:10, 27:15, 27:18, 34:17, 38:12 net [1] - 29:23 never [7] - 18:3, 18:4, 18:5, 18:11, 22:10, 31:12, 35:10 **new** [9] - 6:17, 6:18, 9:1, 19:23, 23:9, 38:13, 40:23, 40:24, 41:1 New [1] - 12:13 news [1] - 14:22 next [24] - 4:13, 4:17, 8:21, 12:14, 12:19, 13:1, 13:9, 13:11, 13:16, 15:16, 16:11, 17:8, 25:10, 28:3, 30:1, 30:4, 32:7, 32:9, 32:10, 32:16, 32:17, 32:18, 37:18, 41:5 nice [1] - 10:7 night [4] - 4:7, 7:19, 41:9, 42:2 nine [1] - 18:1 nominate [5] - 32:9, 32:18, 32:21, 32:24, 33:2 nonstop [1] - 23:13

Noonan [6] - 7:17, 7:18, 8:8, 8:9, 8:10, 8:15 normal [1] - 15:3 notice [2] - 7:6, 9:19 notify [1] - 28:2 Number [9] - 4:10, 11:22, 16:11, 40:19, 40:22, 40:23, 41:2 number [5] - 19:11, 23:10, 29:21, 32:8, 40:17

0

o'clock [5] - 7:23, 8:3, 8:5, 24:2, 24:6 **OF** [1] - 1:7 offer [2] - 15:13, 22:8 office [4] - 22:10, 22:20, 23:18, 23:20 officer [18] - 7:3, 27:17, 28:16, 32:22, 32:23, 33:3, 33:8, 33:18, 33:20, 34:19, 35:4, 36:10, 36:13, 38:15, 38:18, 39:12, 39:21, 39:22 Officer [1] - 2:10 officers [1] - 41:9 offline [1] - 13:17 old [3] - 14:24, 40:19, 40:20 once [3] - 20:22, 22:17, 37:12 one [12] - 4:7, 10:13, 10:14, 10:21, 18:19, 19:11, 23:13, 24:15, 26:7, 29:14, 30:14, 30:20 Opening [1] - 3:3 operating [1] - 27:17 operation [2] - 14:20, 27:9 opportunity [3] -22:21, 25:4, 34:7 order [1] - 7:14 ordered [1] - 13:8 organization [18] -4:14, 4:16, 17:16, 27:4. 27:6. 28:4. 28:9, 28:17, 29:1, 34:5, 34:8, 35:20, 36:15, 37:4, 37:10, 37:13, 38:2, 38:3 organizational [6] -27:14, 28:14, 29:7, 30:2, 38:13, 39:9 organizations [4] -

24:24, 27:14, 34:11,

34:12
organize [1] - 37:16
original [1] - 26:9
ought [1] - 37:5
ourselves [1] - 34:4
outstanding [1] - 8:10
oversaw [1] - 8:7
oversee [1] - 18:24
overseeing [1] - 25:18
oversight [2] - 27:10,
34:5
overwhelmed [1] 19:11
own [1] - 25:2

#### Ρ

pacify [1] - 35:14 Page [1] - 3:2 paid [1] - 35:10 paperwork [3] - 31:20, 35:8, 35:11 park [1] - 17:23 part [12] - 6:7, 6:19, 7:15, 9:22, 10:10, 13:13, 13:21, 22:24, 24:19, 31:5, 34:10 participant [1] - 9:15 participate [1] - 7:19 participation [1] - 8:7 parts [1] - 13:9 past [8] - 7:9, 9:13, 17:9, 19:5, 37:8, 38:7 people [3] - 6:11, 31:13, 38:11 per [3] - 16:15, 20:5 perfect [1] - 16:23 perform [1] - 26:1 **performed** [1] - 15:15 perhaps [2] - 27:3, 27:24 period [1] - 12:17 person [28] - 6:8, 17:24, 18:1, 18:22, 19:13, 19:17, 20:13, 20:14, 27:18, 28:3, 30:14, 30:17, 30:18, 30:20, 32:9, 32:10, 32:16, 32:17, 32:18, 33:15, 35:4, 35:13, 35:18, 35:22, 36:1, 39:7, 39:22 personnel [1] - 38:1 perspective [1] -27:15 Philip [1] - 2:2 Pierce [1] - 18:7 place [2] - 15:14, 24:10

plan [3] - 14:21, 14:23, 14:15, 15:21 10:14, 19:14, 32:19, 32:18, 32:21, 35:14, Q 35:17, 37:15, 39:6 25:3 reported [1] - 17:9 33:6, 33:15 planning [2] - 13:14, request [1] - 12:22 seconded [8] - 11:7, ship [1] - 32:1 questions [2] - 14:1, 13:22 15:20, 16:18, 21:14, show [3] - 14:15, requested [1] - 39:6 26:23 plans [1] - 38:9 39:19, 39:23, 39:24, 17:10, 24:5 quickly [1] - 8:1 required [3] - 28:2, **showing** [1] - 23:5 player [1] - 8:11 29:10, 34:23 41:13 quite [4] - 6:21, 7:15, seconds [2] - 5:2, pleasure [2] - 6:10, 31:10, 34:4 resident [5] - 4:10, shown [1] - 20:7 6:23 4:13, 4:15, 7:17, 13:7 sign [2] - 33:16, 33:20 pledge [1] - 24:22 R 15:13 **section** [2] - 36:11, sit [1] - 18:19 38:17 plow [1] - 7:12 residents [10] - 15:10, sitting [2] - 4:5, 29:4 raised [1] - 27:19 18:23, 20:9, 22:24, **see** [3] - 5:3, 16:20, situation [1] - 4:23 point [10] - 7:10, 9:22, raising [1] - 18:7 23:22, 24:1, 24:3, 30:1 10:11, 17:23, 27:20, six [2] - 12:17, 13:3 ranking [1] - 33:15 24:8, 24:10, 24:14 seeking [2] - 12:4, 28:23, 29:16, 33:9, size [1] - 36:15 35:15, 35:21 rather [3] - 7:12, resource [1] - 7:7 12:13 **skip** [1] - 4:9 31:19, 35:12 select [1] - 6:8 pointed [1] - 5:12 respect [6] - 9:15, small [1] - 29:1 read [1] - 26:14 11:4, 18:13, 37:13, selecting [1] - 6:17 points [2] - 37:12, **smoothly** [1] - 35:12 reaffirm [1] - 28:8 37:15, 38:10 selection [5] - 6:12, 37:16 solicitor [1] - 20:22 responsibilities [4] really [5] - 8:12, 21:7, 10:5, 16:12, 17:3, pole [1] - 17:17 solid [1] - 19:3 26:7 22:24, 23:1, 30:22 34:6, 34:13, 37:22, policy [1] - 29:9 someone [2] - 27:16, 38:11 send [4] - 10:10, reason [1] - 34:13 position [3] - 22:14, 39:18 responsibility [6] -31:19, 35:8, 39:5 26:2, 36:10 received [1] - 8:15 sometime [6] - 12:16, prepared [1] - 20:8 recognize [1] - 34:1 14:18, 22:14, 23:12, sending [3] - 36:19, 12:18, 13:16, 13:18, 36:20, 36:23 present [10] - 5:8, recognized [2] - 7:14, 28:6, 28:10, 29:5 13:19, 19:19 20:18 responsible [3] sense [5] - 28:12, 5:13, 5:17, 5:19, **somewhere** [1] - 7:24 27:18, 39:8 32:2, 32:13, 32:15, 7:16, 7:19, 12:6, recommend [1] sooner [1] - 13:3 rest [1] - 14:7 37:4 29:5, 29:6, 29:12 20:12 sorry [1] - 23:3 result [1] - 27:13 sent [1] - 26:9 presentation [2] recommendation [7] sounds [2] - 30:16, 8:22, 8:23, 9:5, 10:5, retired [1] - 6:6 separate [3] - 10:20, 12:7, 31:5 39:15 Presentations [1] -16:12, 17:3, 17:10 revisit [1] - 15:4 12:4, 39:10 special [1] - 4:3 record [8] - 4:19, 6:14, **September** [2] - 13:4, rita's [1] - 14:21 **SPECIAL** [1] - 1:7 13:20 president [1] - 23:18 9:20, 14:9, 17:9, Rodney [8] - 2:6, 5:12, **stability** [1] - 20:6 serve [1] - 25:18 19:22, 37:1, 41:4 6:2, 15:21, 32:2, previous [1] - 12:3 staff [2] - 23:16, 37:16 service [6] - 12:21, private [1] - 37:1 recorded [1] - 25:8 35:9, 39:1, 41:14 stand [1] - 22:6 12:24, 13:10, 15:14, Rodney's [1] - 36:4 privately [2] - 19:24 reflect [1] - 16:24 standing [1] - 22:13 15:15 problems [1] - 15:7 reflects [3] - 24:11, role [1] - 23:9 star [1] - 35:17 set [1] - 12:8 24:16 roll [14] - 4:8, 4:23, PROCEEDINGS [1] start [7] - 12:8, 12:15, regards [1] - 19:4 5:5, 5:7, 5:9, 5:13, seven [1] - 23:11 4:1 12:24, 13:7, 13:9, relatives [1] - 28:11 5:15, 11:9, 15:23, several [2] - 6:11, 14:5 process [14] - 6:5, 17:16, 22:9 17:2, 21:15, 29:10, shaking [1] - 14:21 relocated [1] - 15:10 6:12, 6:16, 7:10, started [1] - 4:2 40:3, 41:15 relocation [1] - 15:13 shape [1] - 15:11 7:12, 8:7, 8:20, 9:8, starting [1] - 7:9 résumé [1] - 18:16 Shea [44] - 2:2, 3:3, remain [2] - 15:14, 9:9, 10:7, 14:6, State [1] - 17:20 4:2, 4:13, 4:24, 5:11, 15:16 31:23, 34:19 state [2] - 4:18, 25:15 S 5:16, 5:17, 6:2, remarkable [2] - 6:21, procurement [1] state's [1] - 14:17 10:16, 10:19, 11:3, 23:20 9:12 **stay** [2] - 20:2, 24:10 safe [1] - 24:10 11:10, 11:21, 12:1, program [2] - 22:10, remarks [3] - 3:3, stayed [1] - 24:2 safety [1] - 29:23 13:24, 15:18, 15:24, 23:17 11:5, 11:6 sterling [1] - 18:16 salary [1] - 16:14 16:1, 16:11, 17:4, project [3] - 12:15, reorganize [2] - 29:17, still [3] - 13:5, 18:8, Salem [1] - 1:16 21:13, 21:16, 21:17, 39:10 34:24 28:7 sat [1] - 8:4 25:6, 26:22, 30:7, promptly [1] - 20:11 reorganizing [1] **stop** [2] - 13:6, 30:23 Saturday [1] - 24:4 31:8, 33:2, 33:7, propensity [1] - 13:6 38:10 strategic [1] - 25:3 saw [7] - 23:24, 24:2, 33:24, 35:2, 36:24, repair [1] - 15:15 proper [1] - 19:7 Street [6] - 1:16, 12:9, 38:19, 39:14, 39:20, replace [3] - 6:5, 6:8, 24:3, 24:6, 24:13, **proposing** [1] - 26:4 12:20, 13:14, 13:17, 40:4, 40:5, 40:15, 12:11 24:14 proud [4] - 22:24, 13:19 40:22, 41:2, 41:16, schedule [3] - 14:11, 24:17, 24:18, 24:19 report [23] - 4:18, 6:3, strength [1] - 24:16 41:17, 42:2 14:12 **publically** [2] - 6:11, 9:22, 10:1, 10:2, **stretched** [1] - 5:1 shea [7] - 4:17, 5:6, scheduled [1] - 14:13 10:3, 10:17, 10:22, 19:23 striking [1] - 17:14 11:11, 20:20, 32:20, School [1] - 8:11 put [5] - 12:6, 19:22, 10:23, 10:24, 11:2, strongly [1] - 32:17 32:24, 39:3 science [1] - 18:6 11:4, 11:8, 11:22, 23:24, 34:7, 34:8 structure [3] - 27:14, **Sherry** [11] - 2:10, 7:3, scored [1] - 18:18 12:4, 12:6, 13:23, 29:7, 29:13 19:14, 32:8, 32:10, 14:3, 14:11, 14:14, second [7] - 4:24,

stunning [1] - 18:17 Toohey [3] - 7:8, 10:8, various [1] - 34:13 Υ subcommittee [4] -19:9 vary [1] - 34:9 took [2] - 23:11, 29:11 8:24, 9:1, 37:21 verbiage [1] - 16:21 year [4] - 16:15, 20:1, subcommittees [2] totem [1] - 17:17 verifying [1] - 18:20 29:15, 41:10 town [2] - 28:1, 28:19 37:19, 37:20 Vice [5] - 2:3, 5:18, years [12] - 6:18, 14:5, subject [1] - 16:16 training [1] - 29:11 11:12, 16:2, 16:17 17:15, 17:17, 18:1, submitted [1] - 20:23 Transcribed [1] - 1:24 vice [4] - 6:24, 21:18, 18:2, 18:11, 20:3, submitting [1] - 20:24 transfer [1] - 19:16 40:6, 41:18 22:19, 27:5, 29:13, succeed [1] - 35:4 view [3] - 9:23, 33:9, 38:4 Travis [1] - 1:24 suggest [1] - 10:12 trying [1] - 20:9 35:15 yeas [3] - 16:10, 22:2, violating [1] - 37:1 40:14 Summer [2] - 13:14, turn [1] - 35:19 13:17 turnaround [1] - 21:5 visit [1] - 28:10 **Sunday** [1] - 24:4 Ζ volunteer [1] - 7:22 twist [1] - 36:6 support [4] - 23:5, vote [13] - 5:2, 8:18, two [6] - 12:4, 13:13, **zero** [1] - 9:4 23:6, 23:15, 38:22 13:21, 14:16, 29:21, 8:20, 9:4, 10:15, **Zoom** [2] - 8:4, 9:21 17:2, 18:21, 22:6, **supported** [1] - 23:9 32:8 **supposed** [1] - 14:10 type [3] - 18:1, 20:13, 26:14, 26:19, 31:1, 20:14 39:19 voted [3] - 9:7, 19:13, Т typically [1] - 21:4 20:4 table [2] - 30:24, 31:6 voting [2] - 25:13, U team [10] - 7:15, 15:3, 38:22 23:1, 23:2, 24:16, unavailable [2] - 7:20, 24:18, 24:19, 24:20, 25:17 W 29:6, 34:8 uncle [1] - 8:10 wait [4] - 10:21, 15:6, team's [1] - 22:20 unclear [1] - 25:20 32:11, 32:12 technical [1] - 7:12 under [1] - 10:1 temperament [1] unfortunate [1] waiting [1] - 13:9 19:1 25:22 waiver [1] - 12:22 temporarily [1] - 29:19 unfortunately [3] walk [1] - 17:22 temporary [1] - 15:13 Wallace [1] - 6:9 7:16, 23:14, 26:1 wants [3] - 16:21, ten [2] - 12:17, 13:7 University [1] - 18:5 31:9, 38:24 tenant [1] - 7:17 unusual [2] - 27:3, Wednesday [2] - 41:7, terms [1] - 30:14 36:15 Tha [20] - 2:9, 8:16, up [15] - 9:18, 12:14, 41:8 week [6] - 13:1, 13:9, 13:6, 14:11, 15:9, 8:18, 8:21, 9:6, 9:7, 21:11, 23:5, 24:5, 13:11, 15:16, 16:15, 9:11, 16:13, 17:11, 17:21, 17:24, 18:10, 24:6, 26:4, 30:23, 27:9 19:24, 20:4, 20:12, 31:5, 34:23, 36:3, weeks [5] - 4:20, 12:17, 13:3, 23:11 20:13, 34:21, 36:19, 37:5 whole [2] - 14:13, 37:14, 38:8 V 24:14 thanked [1] - 8:12 there'll [1] - 15:7 wholeheartedly [1] vacancies [1] - 27:13 therefore [1] - 11:5 18:20 vacancy [1] - 28:7 wife [1] - 18:7 thinking [1] - 28:13 vacation [1] - 28:1 wildest [1] - 22:11 third [1] - 19:13 valid [2] - 37:12, 37:16 winded [1] - 5:4 three [6] - 5:1, 8:14, valuable [1] - 19:3 17:8, 18:2, 19:10, wish [1] - 20:16 var [9] - 5:19, 11:13, witnessed [1] - 23:15 16:3, 20:19, 21:19, word [1] - 33:14 throughout [1] - 24:24 32:23, 33:5, 40:7, wording [3] - 10:9, tirelessly [2] - 7:4, 7:8 title [3] - 27:17, 32:21 41:19 10:13, 31:12 today [3] - 17:14, 18:7, Var [18] - 2:3, 5:18, words [3] - 22:5, 25:8, 7:1, 11:7, 11:12, 37:11 37:6 16:2, 16:18, 20:17, workforce [1] - 38:10 together [5] - 23:17, 21:18, 31:9, 32:5, world [1] - 14:23 23:21, 30:20, 34:8 32:6, 33:1, 38:20, writing [1] - 38:5 tonight [12] - 6:4, 7:6, 39:21, 40:6, 41:13, 7:14, 7:16, 8:23, 9:4, written [1] - 28:17 41:18 22:6, 22:13, 23:5, Var's [1] - 35:22 24:21, 31:19, 34:20